



Your property insurance experts



# The right product at the right price

Having the right insurance is a fundamental requirement of any business, but for the property industry there are also several elements of specialist cover and administration required, finding the right insurance partner is a critical part of the job.

### **Dedicated Team**

We have a dedicated team who not only understand your business but are insurance experts, able to source the right products and services at competitive prices, aiming to help your business save time and money. This is particularly important when dealing with unoccupied premises where premiums are non-recoverable.

Once you have explained your needs and issues, our job is to find the right solution. We are not in the business of telling you how to run your business. We find solutions to fit you, not to suit us.

### Tailor-made

By listening to you and your business needs, we can offer tailor-made insurance solutions provided by high quality insurance companies. Take advantage of our years of experience and knowledge of the market to find the right insurance and administration package for you.

Our team can access a wide range of insurance products, which helps ensure that we offer competitive terms.

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#### **Risk management**

Not only do you face mounting cost pressures but regulation

is increasing all the time with health & safety issues rising to the fore, along with building regulation concerns. Our property risk manager can work with

you identifying ways in which to improve your risk management and steer you towards lower insurance premiums in future years, as well as advising you on health and safety issues and other regulations. We will help you through the legal maze and use insurance to transfer risk where possible to leave you free to do what you do best – run your business.

### **Claims priorities**

We know that things do go wrong and that you will face claims at some point. We aim to make the process as painfree as possible with our specialist claims unit.

Our dedicated claims team liaise with lawyers, surveyors and other third parties as necessary to ensure a speedy resolution and assist in having your operation running at full capacity again quickly and efficiently.

Supporting the claims process we offer you regular claims analysis, which will help you identify any problem areas and in turn help your business make the improvements required to ultimately save money on insurance premiums in the future.

# Property Insurance solutions:

- Specialist knowledge
- Innovative approach
- Dedicated team
- Access to specialist markets
- Risk management services including health and safety

 I find it reassuring dealing with a specialist, whatever the issue I can always pick up the phone and speak with an informed professional.

> **A.W. Hurlock** Managing Director Landene Plc



#### **STAINES**

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Chartered





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